



19065 Hickory Creek Drive, Suite 310  
 Mokena, IL 60448  
 (708) 478-7900  
 www.provena.org/seniors

## 2009 KEY STATISTICS

Employees: 1,901

Individuals Who Received Care or  
 Services Daily: Approximately 2,000

Persons Served Through  
 Community Benefit Programs: 10,422

## Comforts of Home



*Provena Senior Services (PSS) offers care and service options, primarily for older adults, on 17 campuses in northern Illinois and northeastern Indiana. Options include residential and case management services for adults that are developmentally challenged; independent housing; assisted living; shelter care; intermediate and skilled nursing care; and adult and intergenerational day centers. The campuses are supported by a centralized pharmacy and corporate offices. Campuses are located in Aurora, Bourbonnais, Darien, Elgin, Freeport, Geneva, Lacon, Joliet, Kankakee, Rockford, and St. Charles in Illinois and in Avilla, Indiana.*

## 2009 KEY MINISTRY ACCOMPLISHMENTS

- Provena Health was named one of the top 50 U.S. health systems based on hospital clinical quality and efficiency, according to a study released by Thomson Reuters.
- In July, Provena Senior Services and Provena Home Care began alignment to position for continued success in the future. The corporation, governance and corporate office structures were revised.
- Morning Star Village, a new assisted living community located in Rockford, IL opened in August.
- St. Anne Place in Rockford, IL changed its name to Siena on Brendenwood to help define and brand the site as a senior retirement community for independent living.
- Provena St. Anne Center in Rockford, IL was named "Employer of the Year" by the Janet Wattles Center.

- Provena Cor Mariae Center in Rockford, IL was honored as one of ten locations in the Rockford community that are the "Best Places to Volunteer."
- Provena St. Anne Center's Vallini Café was featured in the American Association of Homes and Services for the Aging's (AAHSA) *FutureAge Magazine* on dining for flexibility and choice.



- Provena Heritage Village's Gretchen Charlton Art Gallery in Kankakee, IL was identified as an "Essential Location for Excellence in Tourism" by the Kankakee County Convention and Visitors Bureau.
- The PSS Public Relations & Marketing department achieved national distinction in two marketing competitions: four gold and two silver awards in the Aster Awards competition and one silver and one merit award in the 26th Annual Healthcare Marketing Report Awards competition.
- Sue Kottman, a nurse from Provena Cor Mariae Center, was named the PSS Employee of the Year.
- Teresa Wester-Peters, Administrator of Provena Cor Mariae Center, was selected to be a Leadership AAHSA Academy Fellow.
- Maribel Falzone, LPN at Provena Pine View Care Center in St. Charles, IL was chosen as runner-up in the first national HCPro Nursing Image Award in Clinical Practice.
- At the end of 2009, PSS ranked in the top 2% in three key clinical indicators as measured in the national database – MyInnerView.

## PRESIDENT AND CEO:

Connie S. March

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- More than 75% of all PSS short stay patients in 2009 gave PSS nursing homes the highest rating possible for overall satisfaction as measured by the Life Services Network Confidence Survey. This high rating resulted in PSS being ranked at the 90th percentile for overall Resident Satisfaction compared to others in this national database.
- WoundRounds™ Care Management Solution was implemented at four nursing home ministries to help prevent and treat skin breakdown.
- Looking ahead, since 2006, PSS has identified nearly 40 individuals (Dove Society Members) that have named PSS in their will.
- In key philanthropic achievements, our combined (unrestricted and restricted) net revenue for 2009 totaled more than \$3,355,610, surpassing our highest annual level since 1999.



## SENIOR SERVICES MINISTRIES

### *Nursing Homes*

#### **Provena Cor Mariae Center**

3330 Maria Linden Drive  
Rockford, IL 61114  
(815) 877-7416

#### **Provena Geneva Care Center**

1101 East State Street  
Geneva, IL 60134  
(630) 232-7544

#### **Provena Heritage Village**

901 North Entrance Avenue  
Kankakee, IL 60901  
(815) 939-4506

#### **Provena McAuley Manor**

400 West Sullivan Road  
Aurora, IL 60506  
(630) 859-3700

#### **Provena Our Lady of Victory**

20 Briarcliff Lane  
Bourbonnais, IL 60914  
(815) 937-2022

#### **Provena Pine View Care Center**

611 Allen Lane  
St. Charles, IL 60174  
(630) 377-2211

#### **Provena Sacred Heart Home**

515 North Main Street  
Avilla, IN 46710  
(260) 897-2841

#### **Provena St. Anne Center**

4405 Highcrest Road  
Rockford, IL 61107  
(815) 229-1999

#### **Provena St. Joseph Center**

659 East Jefferson Street  
Freeport, IL 61032  
(815) 232-6181

#### **Provena Villa Franciscan**

210 North Springfield Avenue  
Joliet, IL 60435  
(815) 725-3400

#### **St. Joseph Nursing Home\***

401 9th Street  
Lacon, IL 61450  
(309) 246-2175

### *Housing*

#### **Provena Cor Mariae Center**

3330 Maria Linden Drive  
Rockford, IL 61114  
(815) 877-7416

#### **Provena Fox Knoll**

421 North Lake Street  
Aurora, IL 60506  
(630) 844-0380

#### **Provena Heritage Estates**

901 North Entrance Avenue  
Kankakee, IL 60901  
(815) 939-4506

#### **Provena Heritage Lodge**

995 North Entrance Avenue  
Kankakee, IL 60901  
(815) 939-4506

#### **Provena LaVerna Terrace**

517 North Main Street  
Avilla, IN 46710  
(260) 897-2093

#### **Provena Sacred Heart Assisted Living**

519 North Main Street  
Avilla, IN 46710  
(260) 897-2841

#### **Provena St. Francis Place**

515 North Main Street  
Avilla, IN 46710  
(260) 897-2841

#### **Carmelite Carefree Village\***

8419 Bailey Road  
Darien, IL 60561  
(630) 960-4060

#### **Morning Star Village\***

1160 North Mulford Road  
Rockford, IL 61107  
(815) 484-9500

#### **Siena on Brendenwood\***

4444 Brendenwood Road  
Rockford, IL 61107  
(815) 399-6167

#### **The Greens of Elgin\***

801 North McLean Blvd.  
Elgin, IL 60123  
(847) 289-8759

### *Day Care Centers*

#### **Provena St. Joseph Adult Day Center**

659 East Jefferson Street  
Freeport, IL 61032  
(815) 232-6181

#### **Provena Intergenerational Center**

*Provena Fortin Villa Learning Center*  
1025 North Washington Avenue  
Kankakee, IL 60901  
(815) 932-8411

### *Provena St. Mary's Adult*

*Day Center*  
1025 North Washington Avenue  
Kankakee, IL 60901  
(815) 937-2447

### *Pharmacy or CLF/SLA*

#### **Provena Senior Services Pharmacy**

1475 Harvard Drive  
Kankakee, IL 60901  
(815) 936-3644

#### **Provena St. Vincent CLF/SLA**

659 East Jefferson Street  
Freeport, IL 61032  
(815) 232-6181

\*Managed facility