



PROVENA Senior Services

Provena Senior Services consists of 16 long-term care and senior residential facilities. Our facilities are located in Aurora, Bourbonnais, Darien, Elgin, Freeport, Geneva, Joliet, Kankakee, Rockford, and St. Charles in Illinois and Avilla in Indiana.

Provena Senior Services facilities offer a full continuum of care including independent living, assisted living, supportive living, shelter care, intermediate care and skilled nursing care. Specialty in-house services include short-stay rehabilitation, Alzheimer's & related dementia care, hospice/comfort care and respite care. Our community-based services include adult day centers, intergenerational center, community living facility and supportive living community.

2006 KEY MINISTRY ACCOMPLISHMENTS

- Recipient of the Total Benchmark Solution (TBS) Top 25 Health System Quality Award, in recognition for our performance on quality measures provided by U.S. healthcare organizations to the Centers for Medicare and Medicaid Services (CMS).
- The new rehabilitation suite at Provena Villa Franciscan was completed. In addition, their Alzheimer's unit was transformed into a more home-like atmosphere.
- A 10-bed expansion at Provena Cor Mariae Center was completed. The addition features amenities in all private rooms designated for short-stay patients.
- Kathy Johnson, Activity Director, at Provena Pine View Care Center was named the Life Services Network Shining Star manager of the year for the state of Illinois in 2006.
- PSS was the recipient of a Pinnacle Award for excellence for our *Living our Mission* video, which was also selected as a "telling our story" role model for others by the American Association of Homes & Services for the Aging.
- PSS employees were in the top 15% of satisfied employees nationally in the Morehead Associates database.



Provena Senior Services

19065 Hickory Creek Drive, Suite 310
Mokena, IL 60448
(708) 478-7900
www.provena.org/seniors



Kathy Johnson

CLINICAL EXCELLENCE

- The Resident-Directed Care philosophy continues to be implemented in two lead nursing homes and will be implemented in all 10.
- Provena Senior Services completed 2006 with short stay patient satisfaction results at the 92nd percentile nationally as measured by Press Ganey.
- Provena Cor Mariae Center was featured in OSHA's *Slips, Trips, and Falls* video that will be utilized nationwide to educate nursing home staff about safety.
- Provena Senior Services is one of the first long-term care systems in a two state area to utilize a comprehensive "minimal-lift" program. The equipment makes lifting safer and physically easier on the staff, while providing a more comfortable and safe lifting experience for our residents and patients.

TECHNOLOGICAL EXCELLENCE

- Implementation of Smart Charting, a new point-of-care clinical documentation system, which enhances resident care and increases staff accountability.
- Installation of E-Health Data Solutions, which allows better management of patients and assists us in being good stewards of our resources.
- PSS launched its new web site (www.provena.org/seniors) in 2006, which features virtual tours, live testimonials and a patient/resident e-mail feature.





COMMUNITY COMMITMENT

- Subsidy continues for the Provena Intergenerational Center, co-located day care programs for both adults and children, to bring these important services to the community.
- Approximately 2,000 persons receive care on a daily basis at PSS ministries from our 1,600+ employees.
- PSS' ministries served 16,851 persons through various community outreach initiatives in 2006.
- PSS' ministry charitable efforts resulted in receiving \$2.3M of support for our Illinois and Indiana ministries, the highest level of gift support since 1998.
- Employees participated in the Chicago Breast Cancer 3-Day walk to benefit the Susan G. Komen Breast Cancer Foundation.

PSS MINISTRY LOCATIONS

NURSING HOMES

Provena Cor Mariae Center
3330 Maria Linden Drive
Rockford, IL 61114
815.877.7416

Provena Geneva Care Center
1101 East State Street
Geneva, IL 60134
630.232.7544

Provena Heritage Village
901 North Entrance Avenue
Kankakee, IL 60901
815.939.4506

Provena McAuley Manor
400 West Sullivan Road
Aurora, IL 60506
630.859.3700

Provena Our Lady of Victory
20 Briarcliff Lane
Bourbonnais, IL 60914
815.937.2022

Provena Pine View Care Center
611 Allen Lane
St. Charles, IL 60175
630.377.2211

Provena Sacred Heart Home
515 North Main Street
Avilla, IN 46710
260.897.2841

Provena St. Anne Center
4405 Highcrest Road
Rockford, IL 61107
815.229.1999

Provena St. Joseph Center
659 East Jefferson Street
Freeport, IL 61032
815.232.6181

Provena Villa Franciscan
210 North Springfield Avenue
Joliet, IL 60435
815.725.3400

HOUSING

Provena Cor Mariae Center
3330 Maria Linden Drive
Rockford, IL 61114
815.877.7416

Provena Fox Knoll Retirement Community
421 North Lake Street
Aurora, IL 60506
630.844.0380

Provena Heritage Estates
901 North Entrance Avenue
Kankakee, IL 60901
815.939.4506

Provena Heritage Lodge
995 North Entrance Avenue
Kankakee, IL 60901
815.939.4506

Provena LaVerna Terrace
517 North Main Street
Avilla, IN 46710
260.897.2093

Provena Sacred Heart Assisted Living
519 North Main Street
Avilla, IN 46710
260.897.2841

Provena St. Francis Place
515 North Main Street
Avilla, IN 46710
260.897.2841

Carmelite Carefree Village *
8419 Bailey Road
Darien, IL 60561
630.960.4060

St. Anne Place *
4444 Brendenwood Road
Rockford, IL 61107
815.399.6167

The Greens of Elgin *
801 North McLean Blvd.
Elgin, IL 60123
847.289.8759

* managed facility

DAY CARE CENTERS

Provena St. Joseph Adult Day Center
659 East Jefferson Street
Freeport, IL 61032
815.232.6181

Provena Intergenerational Center

Provena St. Mary's Adult Day Center
1025 North Washington Avenue
Kankakee, IL 60901
815.937.2447

Provena Fortin Villa Learning Center
1025 North Washington Avenue
Kankakee, IL 60901
815.932.8411

PHARMACY OR CLF/SLA

Provena Senior Services Pharmacy
1475 Harvard Drive
Kankakee, IL 60901
815.936.3644

Provena St. Vincent CLF/SLA
659 East Jefferson Street
Freeport, IL 61032
815.232.6181

